

3 MITM GRIEVANCE REDRESSAL CELL

As per the guidelines of AICTE, the **Grievance Redressal Cell** of Maharaja Institute of Technology Mysore (GRCMITM) has been established to develop a responsible and positive attitude among students and other stake holders in order to maintain a harmonious educational atmosphere.

The Grievance Redressal Cell (GRC) categorizes, analyzes the merits of the grievance, and forwards the grievance to the respective department/section/institute/individual requesting him/her/them to enquire into the grievance.

The cases will be attended promptly on receipt of written/e-mailed grievances from the students and other stake holders directly. The cell formally will review all cases and will act accordingly. The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.