

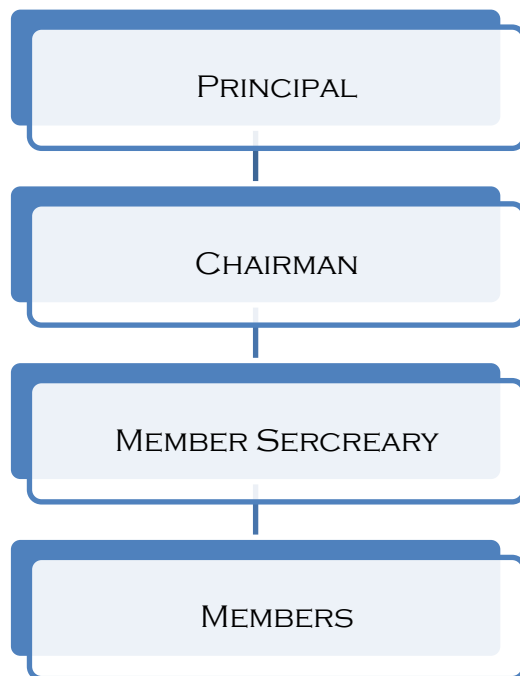
### 3.1 CELL MEMBERS

The Composition of the Grievance Redressal Committee is as follows.

| S/L | NAME AND CONTACT NUMBER              | DESIGNATION AND DEPARTMENT | POSITION            | E-MAIL                       |
|-----|--------------------------------------|----------------------------|---------------------|------------------------------|
| 1   | Dr. Ramakrishnegowd C,<br>9448501565 | Professor and HOD, CE      | Chairman            | rkgowda32@gmail.com          |
| 2   | Dr. A H Srinivasa,<br>9620228140     | Professor and HOD, Maths   | Member<br>Secretary | hodmaths@mitmysore.in        |
| 3   | Dr. Mohamed Khaisar,<br>9620228031   | Professor and HOD, ME      | Member              | hodme@mitmysore.in           |
| 4   | Dr. Sharath KumarYH,<br>9480849443   | Professor and HOD, ISE     | Member              | hodise@mitmysore.in          |
| 5   | Mr. Ashoka R,<br>9620228133          | Librarian, LIC             | Member              | library@mitmysore.in         |
| 6   | Prof. Santhy Ajish,<br>9620228066    | Associate Professor, ECE   | Member              | shantyajish_ece@mitmysore.in |
| 7   | Prof. Ashwin H M,<br>9620228085      | Assistant Professor, MCA   | Member              | ashwinhmmca@mitmysore.in     |
| 8   | Prof. Shruthi N,<br>9538686126       | Assistant Professor, CSE   | Member              | shruthin_cse@mitmysore.in    |
| 9   | Prof. Nandan Giri K,<br>9632620320   | Assistant Professor, MBA   | Member              | nandangirik_mba@mitmysore.in |

Table 1: Grievance Redressal Cell Members

### 3.2 ORGANIZATION STRUCTURE



**Figure 1: Organization Structure**

### 3.3 OBJECTIVES

- To develop an organizational framework to resolve grievances of the students and other stakeholders.
- To enlighten the students on their duties and responsibilities to access benefits.
- To ensure effective solution to the student's grievances.
- To investigate the reason of dissatisfaction.
- To obtain where possible a speedy resolution to the problem.
- Upholding the dignity of the Institution by ensuring strife free atmosphere in the Institute through promoting cordial student-student relationship and student teacher relationship etc.
- To support, those students who have been deprived of the services for which he/she is entitled.
- To make teaching and supporting staff responsive, accountable, courteous in dealing with the students

- To ensure effective solution to the student grievances with an impartial and fair approach
- Encouraging the students to express their grievance/problems freely and frankly without any fear of being victimized
- Advising the students to respect the right of dignity of one another and show restraint and patience whenever any occasion arises.
- Advising the students to refrain from inciting students against other students or teachers and institute Administration
- To create a platform where students can point out their problems, regarding academic and non academic matters.
- Get suggestions from the students for improvement.
- Take necessary steps for improvement in the light of grievances.

### **3.4 SCOPE**

The committee will deal with Grievances received in writing from the students about any of the following matters.

- Academic Matters: Related to the teaching, conduction of internal assessment test, award of internal marks, and conduct of lab examinations and behavior of student- staff on daily basis.
- Non Academic Matters: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers, etc.
- Any other matter/issue deemed to cause any kind of grievance amongst the stakeholders.